



December 27, 2011

To All Concerned:

I have known Suzanne Hoonan for over 10 years and have called on her expert consulting services on many occasions and for a variety of different companies, industries and business needs. I can always count on Suzanne to provide a thorough diagnostic and a selection of solution approaches to choose from, and she always takes the time to customize to the company and the leaders. I appreciate her personable yet professional demeanor; she has the ability to connect well at any level and with many personalities. She can encourage, coach, and also point out the pain points or deliver a difficult message. As an HR professional, it's been great to have someone of Suzanne's caliber and competence to call upon when I needed help steering leadership teams through challenging business strategy decisions and trust relationships. She has consistently delivered programs that resulted in a higher level of team performance or more effective leadership style.

Suzanne's ethic, the quality of her work, and her expertise in communications and her passion for building great leaders combine to keep her at the very top of my contact list.

**Annette Gregorich**  
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