



Banner Bank has worked with Suzanne Hoonan for the past eight years. Suzanne's impact on the development of our teams has been truly transforming. In addition to leading our Company's strategic planning sessions for a number of years, Suzanne has delivered training and development sessions on increasing personal effectiveness and effective communication skills. I credit Suzanne's knowledge, experience and method of engagement as chiefly responsible for the increased performance of my teams. She has a unique quality of understanding people and helping them see how to become better team members and leaders.

Suzanne is also an excellent consultant to company leaders. Her blend of skills in understanding human behavior and what it takes to manage and lead a successful company enables her to advise on a variety of issues including individual key employee development and assistance in hiring key officers by identifying traits necessary for the individual to be successful in their particular role and in alignment with company values.

We have been fortunate to have Suzanne's expertise in building the teams here at Banner Bank and that continues today. Her presentation and 'engagement' skills are incredible. She has the unique ability to make everyone feel valued, respected and capable. Her injection of her own values driven beliefs builds support for our values of honesty & integrity, mutual respect, quality, trust and teamwork.

At Banner, we know that we only accomplish our goals of serving our clients and communities by building strong teams. It also requires creating a culture that recognizes and rewards results and provides growth opportunities for our employees. Suzanne has been an important part of building and sustaining that culture here over the past eight years.

Cindy Purcell

Cynthia Purcell
Executive Vice President
Retail Banking & Administration